



Mail to
Divine Ray LLC
 13418 Darvalle Street Cerritos CA 90703
 Email: service@divineray.com
 Phone: 562 608 8920

Return Authorization Form

Your satisfaction is of utmost importance to us!

For any reason should you not be happy with our products and would like a refund or exchange, please follow this simple 3 step process to return the package within 180 days – Return shipping is on us !



We accept returns of unworn, unwashed or defective merchandise within 180 days of purchase for a full refund. Items must be in the condition you received them, in the original packaging, and with all the original tags attached.

A. Please fill out your details.

Order No. _____
 Name _____
 Address _____
 Phone _____
 Email _____

B. Items to be returned / exchanged. (Please use separate lines for each item and select reason code from below)

Quantity	Product Number	Return/Exchange	Reason Code	Comments
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Reason Codes - Please select appropriate code and note above.

Chest too big	Chest too small	Length too big	Length too small	Quality / Finish	Different than expected	Defective	Color	Fabric	Other
01	02	03	04	05	06	07	08	09	10

Please allow us 10 to 15 business days from receipt of your return package to process your return/exchange.